



# Our Maintenance Plans

PERFORMANCE ✓ RELIABILITY ✓ SECURITY ✓ PRICE ✓ VALUE

Everything you need and should expect

## Choose the Right Maintenance Plan for Your Family

### The Gold Plan

- ✓ Two seasonal visits during scheduled times (fall and spring)
- ✓ Go to the "head of the line" in front of non-Maintenance Plan members
- ✓ We remember your HVAC schedule, so you don't have to
- ✓ Receive 10% off all repairs and parts

**only \$125 per year**  
(\$50 each additional system)

### The Platinum Plan

- ✓ Two seasonal visits during scheduled times (fall and spring)
- ✓ Enjoy "top of the list" status which places you in front of everyone
- ✓ We remember your HVAC schedule, so you don't have to
- ✓ Replacement of air filters
- ✓ Receive 20% off all repairs and parts
- ✓ AND a 30% discount on equipment replacement (equipment only)

**only \$150 per year**  
(\$50 each additional system)

## SAVE MONEY • ENROLL TODAY

	WITHOUT MEMBERSHIP	WITH MEMBERSHIP
TODAY'S REPAIR:	\$ _____	\$ _____
DISCOUNT ON REPAIR:	- NONE	-
MAINTENANCE SAVINGS:	+ NONE	+
HEATING MAINTENANCE:	+	+ INCLUDED
COOLING MAINTENANCE:	+	+ INCLUDED
<b>TOTAL:</b>	\$ _____	\$ _____
	<i>Your Savings</i>	\$ _____

Yes! I'm ready to save money,  
time and maintenance  
headaches! I choose

The Platinum Plan     The Gold Plan

Name \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_

# of Systems \_\_\_\_\_ Date Joined \_\_\_\_\_ Service Tech \_\_\_\_\_

Amount Due Today \_\_\_\_\_ Next Maint. Date \_\_\_\_\_

## How We Operate

- ✓ 100% MONEY BACK GUARANTEE
- ✓ CLEAN HOME GUARANTEE
- ✓ PROPERTY PROTECTION GUARANTEE
- ✓ FIXED RIGHT FIRST TIME GUARANTEE

# Terms and Conditions

High Velocity AC agrees to provide the necessary labor and maintenance materials to perform a comprehensive Maintenance Program for the equipment listed on the front of this form. Our Maintenance Programs are designed to provide our customers with an on-going professional program that is tailored to provide the specific needs of the equipment listed. The annual Gold Plan is priced at \$125.00 for the first system and an additional \$50.00 for each additional system that is in the home. For our Platinum Plan, the first system is priced at \$150.00 with an additional \$50.00 for each additional system that is in the home.

All services will be scheduled, administered, monitored and updated by High Velocity AC. All services performed are based on manufacturer's recommendations, equipment location, run time, equipment type and our own experience. All services will be performed by experienced and certified technicians. The services required to maintain your equipment may include: inspection of each system and equipment, check and test of safety controls and devices, and minor cleaning of control and electronic areas where applicable. The inspection excludes any repair, refrigerant adjustment or major cleaning needs that may be discovered. The cost to perform said repairs and/or cleaning, as well as the cost of parts and labor to replace any worn or malfunctioning parts identified in the inspection would be additional. In the event of additional cleaning or repairs being required, the High Velocity AC technician will inform the customer of the required cleaning or repair and will present a written estimate of the flat rate cost to perform the work. Any work that involves an additional fee will not be performed without the prior consent of the customer.

**Equipment:** The annual investment to be paid by customer under this Agreement is based upon the maintenance of the equipment listed on the face of this Agreement as a complete heating and/or air conditioning system.

**Customer's Right to Cancel:** Customer may cancel this Agreement by mailing a written notice of cancellation to High Velocity AC. If cancelled, the customer will receive a pro-rated refund of any pre-payments made by customer for the term of this Agreement.

**Company's Right to Cancel:** High Velocity AC reserves the right to immediately terminate this Agreement in the event: a) Heating or air conditioning equipment or accessories are installed in the customer's home by a company other than High Velocity AC; b) Customer has any part of the heating or air conditioning system serviced by a company other than High Velocity AC, or c) Customer fails to fulfill the payment terms contained on the front side of this Agreement.

**Transferability:** This Agreement is transferable to the subsequent owner of the home in which the equipment and accessories are located, provided that High Velocity AC receives written notification of the sale of the property within sixty days of transfer. New owner must arrange for continuing program payments within sixty days to enjoy benefits of Maintenance Program.

**Warranties & Limitations:** High Velocity AC warrants work shall be free from defects in workmanship for a period of 12 months from the date said work was performed. Only the manufacturer's warranty is in effect on any parts or materials provided in connection with the work. High Velocity AC's obligation for defective products and/or workmanship or any damage caused thereby, shall be limited to the replacement of any defective parts or workmanship and shall be conditional upon High Velocity AC receiving actual written notice of said facts within an applicable warranty period. Failure to maintain equipment in accordance with manufacturer's owner's manual voids all warranties. High Velocity AC is not liable for damage caused by weather, valve breaks, high water pressure, lack of normal maintenance or manufacturer defects.

The foregoing warranties are exclusive and in lieu of all other expressed or implied warranties including, but not limited to, implied warranties of merchantability and fitness for a purpose. High Velocity AC shall not be subject to and disclaims all consequential, incidental and contingent damages whatsoever.

**Entire Agreement:** This Agreement sets forth the entire Agreement between the parties and supersedes all other Agreements either written or oral concerning the subject of this Agreement.